

March 23, 2020

A Letter to Our Valued Client Partners

As we work to understand the unprecedented scale and weight of the global COVID-19 pandemic, our hearts go out to those personally impacted by the outbreak, either directly or indirectly. At ThreeBridge, we are intensely focused on the health and wellbeing of our employees, families, and communities, including our client partners.

I want to publicly share the actions ThreeBridge is taking regarding our business and, therefore, how we support our clients.

- All our employees have been strongly encouraged to work from home and follow applicable guidelines and policies to reduce the spread of the coronavirus. Employees who must be on-site are applying social distancing and hygiene protocols based on guidance from health authorities.
- All consultants have been made aware of applicable client policies and are expected to comply, particularly if they supersede our own guidelines.
- This shift to a remote working environment is going smoothly, by design, and we continue to deliver high levels of service to our clients. Our local-first consulting model is proving very effective in this environment when travel is severely restricted.

Despite the uncertainty of the coming weeks and months, our entire ThreeBridge team remains committed to our clients' success. We were founded on core values—selflessness, positivity, and adaptability—that continue to guide everything we do. In fact, it's safe to say we were built for times like these.

We've been helping our clients in many ways since the beginning of the outbreak, including:

- On-shore contingency delivery when off-shore teams become unavailable
- Transitioning teams and departments to full-time remote work
- Process improvement cost-savings

If you find your organization facing challenges and need a partner to help navigate these uncharted waters, don't hesitate to reach out. We'd be more than happy to provide an industry perspective or brainstorm how we can work together to mitigate your exposure.

On behalf of the entire ThreeBridge team, we're committed to partnering with you today, tomorrow, and in the years ahead. We are privileged to support you and our communities.

We will continue to update our partners as events warrant, and always value your questions, ideas, and feedback.

Sincerely,



Jim Kelly
CEO and Founder